

CANCELLATION RULES

Guests who wish to cancel their booking must send a cancellation communication in writing to the e-mail infoviolarelais.it. If you cancel your reservation:

Within 7 days before the arrival date, the entire deposit will be refunded.

After 7 days before the arrival date, the entire deposit amount will be withheld.

In case of no show without notice, the reservation will be cancelled at the next day, the entire deposit amount or the entire payment will be withheld.

In case of interruption of the booked stay or early departure, no amount will be refunded.